

## BSW

## Beginning Placement Orientation Fall/Winter 2017-2018 School of Social Work





#### **Check in**

What are you looking forward to?

• What concerns you?





### **Field Office Contacts**

- Vina Sandher Field Education Manager
   vsandher@yorku.ca, 416-736-2100, ext.39488
- Naylen Gonzalez Field Education Coordinator (BSW) nayleng@yorku.ca, 416-736-2100, ext. 66320
- Sheryl Abraham Field Education Coordinator (MSW) sabraham@yorku.ca, 416-736-2100, ext. 33354
- Esther Ng Field Education Program Assistant estherng@yorku.ca, 416-736-2100, ext. 20662





### **Purpose of Practicum**

- Significant learning
- Translating theory into practice
- Opportunity to engage in reflective practice
- Social Justice and Social Work
- Philosophy of Placement
- Teamwork
- (Start) Building networks/contacts





### **Social Justice and Social Work**

- Integrating critical theory into the practicum experience
- Reflective practice is the essence of Social Work practice
- You are representing York U School of Social Work and the perspectives you have learned here





 <u>MUST</u> register for practicum courses AP SOWK 4000 Y and AP SOWK 4001 Y (Total 12 credits) As Soon As Placement is Confirmed (Permission has already been granted) – YOU WILL NOT GET A GRADE OR BE COVERED FOR WSIB IF NOT ENROLLED IN THESE COURSES!

#### PLEASE IGNORE THE DATES, TIMES, AND FACULTY LISTED IN THE ONLINE SCHEDULE – YOUR ACTUAL DATES, TIMES AND FACULTY ADVISOR ARE LISTED IN YOUR <u>CONFIRMATION PACKAGE</u>

- <u>MUST</u> complete **700** hours at the placement site by **April 13, 2018** in order to convocate in June of 2018.
  - REMEMBER TO <u>APPLY TO GRADUATE</u> THROUGH THE REGISTRAR'S WEBSITE: <u>http://registrar.yorku.ca/</u>
- If you will not complete all of your hours by April 13, you <u>must</u> contact your Faculty Advisor and the Field Office to request a <u>deferral</u>. (A Deferral Request Form will need to be completed by the student – To be approved by FA & FI). IF YOU DO <u>NOT</u> SUBMIT THIS FORM YOU WILL NOT BE COVERED BY WSIB IN THE EVENT OF A WORKPLACE INJURY!





- Calculate your hours carefully
  - Lunch, Sick Time or Statutory Holidays are <u>NOT</u> included in placement hours
  - Placement hours completed on statutory holidays are <u>NOT</u> considered time and a half.
  - Integrative Seminars are **<u>NOT</u>** counted as hours
  - Attending this orientation cannot be counted in your hours
  - Make a schedule with your Field Instructor try to plan for unforeseen circumstances
- The time to complete 700 hours is very tight you *may be* required to put in extra hours\* at the agency in order to complete placement by mid- April. \*(Must be approved by Field Instructor at the agency)





# If you are going to placement 3 days per week <u>AND</u> you wish to graduate in June, you must:

- Attend placement 3 days/week <u>consistently</u> from September to April
- This includes 3 days/week during Cocurricular Week/ Reading Week
- In addition, you may need to add approximately 1.5 days extra per month (over 8 months) to complete the hours by April 13, 2018





- Direct Entry Students are required to be on placement 3 FULL days per week
- Post Degree Students are required to be on placement 2 – 5 FULL days per week
- Familiarize yourself with the
- **BSW Practicum Manual:** 
  - <u>http://practicum.sowk.laps.yorku.ca/resources/manuals/</u>
  - \* Please Carefully Review the Placement Breakdown Policy





#### **Hours for Placement**

#### PLAN YOUR HOURS ACCORDINGLY

- Logbook (keep a log of your hours and what you have done in word doc then input <u>ONLINE</u>)
- Sit down with your field instructor and a calendar and plan out all of your hours by the first month of placement
- Hours should be completed according to the days/week you have negotiated with your placement- as reflected in your confirmation package





#### **Requirements of the Placement**

These documents are in your confirmation package:

- BSW Student Placement Agreement
  - Sign and have your field instructor witness it
- Safety Orientation Checklist
  - To be completed on the first day of placement with your field instructor
- Student Declaration Letter (WSIB)

- Make 3 copies (Yourself, School, Agency)

#### COMPLETE AND SUBMIT THESE FORMS TO THE SCHOOL BY THE 2<sup>nd</sup> WEEK OF YOUR PLACEMENT





#### **Requirements of the Placement**

#### B.S.W., School of Social Work, Undergraduate Studies Student Practicum Agreement



#### The Practicum Student agrees to:

- (a) Maintain registered student status at York University and enroll in both SOWK 4000 & 4001 for the appropriate terms;
- (b) Adhere to the University Student Code of Conduct during the placement;
- (c) Attend the 4 integrative seminars facilitated by the student's faculty advisor;
- (d) Adhere to the Social Work Code of Ethics espoused by the Canadian Association of Social Workers;15
- (e) Act in accordance with the Practicum Centre's regulations, rules, policies and procedures including appropriate Provincial Acts as they apply to the Practicum Centre, including but not limited to confidentiality and privacy;
- (f) Obtain all immunizations and tests (including a police record check) if required by the Practicum Centre before commencing the practicum placement;
- (g) Meet with representative(s) of the Practicum Centre to arrange, before or at the beginning of the practicum placement, the nature of the practicum experience including hours, days, responsibilities, and meeting schedule with their field instructor;
- (h) Complete and sign the Student Declaration of Understanding and BSW Student Agreement (this form) and submit it to the Field Office by the 2<sup>nd</sup> week of their placement;
- Complete, with their field instructor or practicum representative, the Safety Orientation Checklist, on the first day of placement and submit it to the Field Office by the 2<sup>nd</sup> week of their placement;
- Submit online their Learning Contract, including learning objectives, to the Faculty Advisor early in the practicum experience (normally by the 3<sup>rd</sup> week);
- (k) Arrange for a mid-point and final evaluation meeting with their Field Instructor and complete the forms online.
- (1) Input log of hours online and submit for Field Instructor approval at Midpoint and Final Evaluation.
- (m) Review the School of Social Work BSW Student Professional Behaviour Policy and understand that breaches of professional behavior may result in withdrawal from the BSW program;
- (n) Read the Practicum Manual and abide by set out policies re: placement breakdown process and placement failure.

#### Behaviour that may result in withdrawal from the BSW program

A student may be withdrawn from the BSW program if they:

- Commit any breach of the CASW Code of Ethics, the Ontario College of Social Workers and Social Service Workers Standards
  of Practice, and/or any York University Policy that relates to student behaviour, such as the York University Student Code of
  Conduct or the Senate Policy on Academic Honesty that would engage the behavioural and ethical standards of the profession;
- 2. Engage in any proscribed behavior in a practicum agency as detailed in the School of Social Work's Practicum Manual;
- Acquire a criminal conviction after being admitted to the program (or which was acquired prior to admission but became known only after having been admitted to the program) which jeopardizes the student's ability to gain registration as a social worker; or
- 4. Engage in behaviour that impairs the performance of professional responsibilities.

(name of the Practicum Student, please print), agree to fulfill the

obligations listed above as a condition of my practicum placement at

(name of Practicum Centre, please print).

#### Program (check one):

🗆 Direct Entry A (Admitted from High School) 🗆 Direct Entry B (Admitted from College) 🗆 Post Degree

Students must be in placement for FULL days (the agency's full working day).

# of Days per Week at Placement: \_\_\_\_

Please Check the Days at Placement: Mon Tues Wed Thurs Fri Sat Sun

Witness/Field Instructor

Signature of the Practicum Student

Date

Date

Please complete this form and return as soon as possible to the School of Social Work at S875 Ross Building or faxto 416-650-3861, attention: Field Education Program Assistant.

#### BSW Student Placement

## Agreement Form

Return to the school soon after you have begun your placement (no later than the second week your placement)





#### Faculty of Liberal Arts & Professional Studies

#### **Requirements of the Placement**



SCHEDULE "A"

SAFETY ORIENTATION CHECKLIST (Practicum Centre to complete with student on their first work day)

#### STUDENT INFORMATION

Name:

Student Number:

#### PRACTICUM CENTRE INFORMATON

Name of Practicum Centre:

**+** 

COMPLETE DURING ORIENTATION	✓
Name of immediate supervisor and Joint Health and Safety Committee representative (JHSC) or Safety Representative	
Worker/supervisorrights and responsibilities	
Safe work procedures and operation of equipment	
Use of Personal Protective Equipment (PPE)	
Identification of restricted or prohibited areas, tools, equipment and machinery	
Hazards in the workplace that may affect the student, how they're controlled and how to deal with them	
What to do and who to see if the student has a safety concern	
What to do when there is a fire or other emergency (e.g., evacuation procedures)	
Location of fire exits and fire extinguishers	
Location of the first aid supplies, equipment, facilities:	
<ul> <li>Names of staff responsible for first aid</li> </ul>	
<ul> <li>How to record first aid treatment</li> </ul>	
Procedures for reporting accidents and injuries	
Workplace Hazardous Materials Information System (WHMIS)	
Workplace policies and procedures on:	
Workplace Harassment	
Violence prevention	
<ul> <li>Working in isolation</li> </ul>	
Smoking/Drinking/Substance abuse	

Location of other important information
 Materials Safety Data Sheet (MSDS)

- Joint Health & Safety Committee Minutes
- Instructions for safe operation of each piece of equipment (if applicable)
- Important telephone numbers

Please complete this Safety Orientation Checklist during the student's health and safety orientation, and return a completed copy to:

York University School of Social Work 4700 Keele Street S880 Ross Building South Toronto, Ontario M3J1P3 Attn: EstherNg Email: esthemg@yorku.ca Phone number: 416-736-2100x 20662

I have completed the Safety Orientation with my Practicum Centre and/or Placement Supervisor.

Student Signature

Date

Field Instructor Signature

Date

#### SAFETY ORIENTATION CHECKLIST

Completed with your FI on first day of placement. Return a copy to the School.





#### Faculty of Liberal Arts & Professional Studies

Postal Code:

#### **Requirements of the Placement**

#### YORK



School of Social Work

S880 ROSS BLDG

4700 KEELE ST

TORONTO ON CANADA M3J 1P3

T 416 736 5226

F 416 650 3861

www.vorku.ca

STUDIES

Student Number: Address: City: Province: Phone number: FACULTY OF LIBERAL ARTS & PROFESSIONAL

Student Name:

STUDENT INFORMATION

Student Declaration of Understanding Re: Workplace Safety and Insurance Board or Private Insurance Coverage Students on Program Related Placements

Email:

#### Student coverage while on placement

The government of Ontario, through the Ministry of Training, Colleges and Universities (MTCU), reimburses WSIB for the cost of benefits it pays to Student Trainees enrolled in an approved program at a Training Agency (university). Ontario students are eligible for Workplace Safety Insurance Board (WSIB) coverage while on placements that are required by their program of study. MTCU also provides private insurance to students should their unpaid placement required by their program of study take place with an employer who is not covered under the Workplace Safety and Insurance Act.

Furthermore, MTCU provides limited private insurance coverage for students in Ontario publicly supported postsecondary programs whose placements are arranged by their postsecondary institution to take place outside of Ontario (international and other Canadian jurisdictions).

Yours truly.

#### Vina Sandher

Vina Sandher Field Education Manager

#### Declaration

I have read and understand that WSIB or private insurance coverage will be provided through the Ministry of Training, Colleges requirement and Universities while I am on a placement as arranged by the university as a requirement of my program of study.

I understand the implications and have had any questions answered to my satisfaction.

Student name (print):

Student signature:	
--------------------	--

Program/School:

Date:

#### Student Declaration Letter

Please ensure you have signed this form and left with me today





### **Transportation while on Placement**

Students do not receive any compensation from York for public transit, mileage or otherwise. We advise you not to transport clients in your own cars unless directly required to by the placement site. If you are required to do so, please ensure you obtain the necessary car insurance.

Generally your Field Instructor cannot transport you in their own vehicle.





#### **Components of the Practicum**

- Integrative Seminars (Mandatory)
- Learning Contract
- Mid-Point Progress Review
- Final Evaluation
- Reflective Paper
- Student Evaluation of the Placement
- Log of Hours

\*\*\*Due dates are in your practicum package\*\*\*





#### **Due Dates**

Forms & Evaluations:	Due:	<u>Send To:</u>
Learning Contract (submit online)	<b>3<sup>rd</sup> week</b> of placement (About 60 hours)	Faculty Advisor (Online Database)
Mid-Point Progress Review (submit online)	At the <b>half way point</b> of your placement, which is after completing <b>350 hours</b> or at the first term of your placement	Faculty Advisor (Online Database)
Final Evaluation (online <u>and</u> signed hard copy with FI signature)	No later than April 13, 2018 – if planning for October convocation	Faculty Advisor (Online & Hard Copy)
Reflective Paper (hard copy only)	No later than April 13, 2018 – if planning for October convocation	Faculty Advisor (Hard Copy)
Placement Log of Hours (submit online)	Submit online at midpoint (350 hrs) and at final (700 hrs) No later than April 13, 2018 – if planning for October convocation	Faculty Advisor (Online Database)
Student Evaluation of the Practicum (submit online)	No later than April 13, 2018 – if planning for October convocation	Field Office (Online Database)

#### Important:

- If your placement hours extend beyond the term you are registered in for the practicum, please contact your Faculty Advisor and The Field Education Manager to arrange a deferral.
- Please keep a copy of all reports for your personal files and submit originals to your Faculty Advisor.



#### Accommodations

- If you require any accommodations on placement, this must be submitted in writing to the Field Office
- It is suggested that you share your request for an accommodation at the <u>beginning</u> of placement





### **Integrative Seminars**

- Four (4) Integrative Seminars
- Attendance is **MANDATORY** (Requirement of placement can fail if you don't attend)
- Must attend even if during placement hours (make up the hours missed)
  - Your field instructors are aware that you need to attend the seminars as the dates were provided to them. They will support you being away from placement to attend
- Compliments learning in placement
- Reflective practice paper





## **The Learning Contract**

- Completed in first 3 weeks of placement (completed by the first 60 hours)
- Joint effort between student and field instructor
- Living Document: can change at midpoint
- Used to evaluate learning

#### <u>SUBMIT ONLINE</u>

- Should have a hard copy for your records
- The Online Learning Contract, please log in: <u>http://practicum.sowk.laps.yorku.ca/</u>
- Click on 'Database Sign in' on the right side column
  - Select 'Students' from the menu bar on the top and sign in





#### **Learning Goals**

#### Learning Goals are: S.M.A.R.T.

Specific, Measurable, Attainable, Realistic, Timely

#### Example 1 (Critical Social Work Skills):

**Learning Goal** – To become familiar with community resources in order to refer clients and recognize how resources would benefit clients

**Plans for Goal Attainment** – Discuss with supervisor when referrals are necessary, research agencies/programs/services online, and learn who qualifies for certain programs





### Learning Goals

#### **Example 2 (Critical Reflexive Practice Skills):**

- Learning Goal To learn and recognize how my social identity as a white, heterosexual, adult male can impinge or impact my working relationship with a client.
- Plans for Goal Attainment Document and summarize an experience with a client whom is a visible minority. The summarization will explain a scenario where my social privileges may have had an impact on the working relationship (positive or negative)





### Learning Goals

- Example 3 (Organizational Context):
- Learning Goal Review different government policies that affect newcomers to Canada, such as the Canadian requirements for immigrant professionals to continue their career.
- **Plans for Goal Attainment** Attend meetings to gain knowledge of the different Canadian policies and requirements that create barriers for newcomer professionals. Research and create resources for clients wishing to remain in their specific occupation to help them continue their career.





### **Mid-Point Progress Review**

- Completed online roughly halfway through placement (~350 hours)
- Joint Effort
- CHECK POINT
  - The goals that were initially put on your learning contract can be modified here
- <u>SUBMIT ONLINE TO FACULTY</u> <u>ADVISOR</u>





#### Final Evaluation, Reflective Practice Paper & Student Evaluation of the Placement

- Final Evaluation is a joint process
- If goals change prior to submitting the final evaluation, the goals can be modified here
- SUBMIT ONLINE TO FACULTY ADVISOR
- SUBMIT SIGNED (BY FI) HARD COPY TO FACULTY ADVISOR
- CREDIT is granted after we receive authorization from Faculty Advisor (Will show as "CR" on your transcript)
- Follow guidelines for convocation in October Registrar's Website: <u>http://registrar.yorku.ca/</u>
- No Surprises/ Supervision is the key
- Reflective practice paper (submit hard copy to faculty advisor)
- Log of Hours (submit online should have a hard copy for your records)
- <u>STUDENT EVALUATION OF PLACEMENT</u> complete online through the database

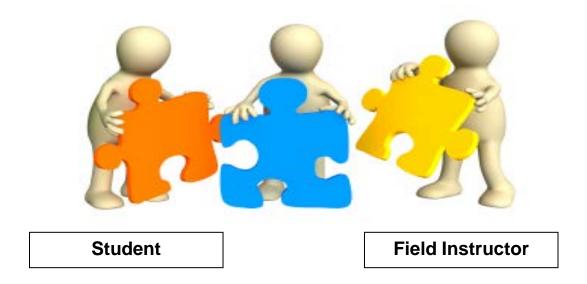




### **Roles and Responsibilities**

#### • The Triad

Faculty Advisor







#### Faculty of Liberal Arts & Professional Studies

## **Students: Roles and Responsibilities**

- You are a student
- Not a volunteer/not an employee
- Learning contract helps define your role
- Regular supervision helps define your role
- Culture of placement and how do you fit in
- Your responsibility to ensure all documentation for placement (e.g. evaluations) are completed and submitted
- Appropriate dress
- Be on time and ready to learn and engage
- Be prepared for supervision
- Use of agency resources for placement purposes ONLY
- Training and conferences
- Consult Practicum Manual <u>http://practicum.sowk.laps.yorku.ca/resources/manuals/</u>





#### Field Instructor: Roles and Responsibilities

- Guide/Mentor
- Treat student with respect
- Fears/safety/trust/challenge: Power Differential
- Honour student status
- Provide supervision time
- Help ensure evaluations are completed in timely manner
- Ensure time is allocated for attendance to integrative seminars

"The task of the leader is to get his people from where they are to where they have not been."

- Henry Kissinger





#### Faculty Advisor: Roles and Responsibilities

- Link to the School of Social Work
- Integrative Seminars
- Help guide/facilitate the transformation of theory into practice
- Trouble shooter
- Advises Field Office of completion of Mid-Point Progress Review and Final Evaluation so credit can be issued
- Field Office must receive signed form from Faculty Advisor to grant CREDIT





#### **Placement Concerns**

### If I have a concern with placement what do I do?





#### **Placement Concerns**

- Issues do come up in placements just like in all other areas of life
- Not an issue of failure or something to avoid, but opportunity to practice problem solving skills
- ADDRESS ISSUES EARLY!
- Use clear/direct communication





#### **Placement Concerns**

- Involuntary Withdrawal
- Placement Breakdown and Failure
   READ IN PRACTICUM MANUAL:

http://practicum.sowk.laps.yorku.ca/resources/manuals/

- Processes are outlined in BSW Practicum Manual
- Placement Breakdown is a serious matter consider carefully
- The sooner the problem is identified the more likely for a positive solution





- Non-Social Work Supervision
- Confidentiality
- Be familiar with policy and procedures at the agency – ask questions if unclear about anything
- Social Work Code of Ethics Available
   <u>http://www.casw-acts.ca/en/what-social-work/casw-code-ethics</u>





- Example 1: Confidentiality
- Inform clients early in their relationship of any limits of client confidentiality
- Have clients sign completed consent forms prior to the disclosure of information. Verbal consent can be obtained in urgent situations, however the worker must document this
- Do not disclose more information than required
- Limits to confidentiality risk to self, risk to others, disclosure of abuse of a minor





- Example 2: College members do not misrepresent professional qualifications, education, experience, or affiliation.
- Advise clients of your role as a social work <u>student</u>.





#### **Example 3: Professional boundaries**

- Relationship serves the needs of the client, over the needs of the social worker. We avoid conflicts of interest that may interfere with professional discretion and impartial judgment.
  - Physical contact with clients
  - Keep your personal issues separate from your placement performance, seek support from outside sources for personal issues, don't put your agency in that position. (students taking clients out for lunch or "lending them money")
  - Sharing contact info (cell, social media etc.)





# YORK U SOCIAL MEDIA GUIDELINES

- http://www.yorku.ca/laps/sowk/practicum/doc uments/GUIDELINEONTHEUSEOFSOCIALM EDIA.pdf
- http://www.yorku.ca/ycom/socialmedia/Social MediaGuidelines2010\_R5.pdf
- Students are advised not to use their personal social media accounts for placement related work
- Ensure that all information posted on your "professional" social media account is Approved by your Field Instructor – Do not post client photos/videos/information without written consent.





# Evaluation Process – On-Line Database

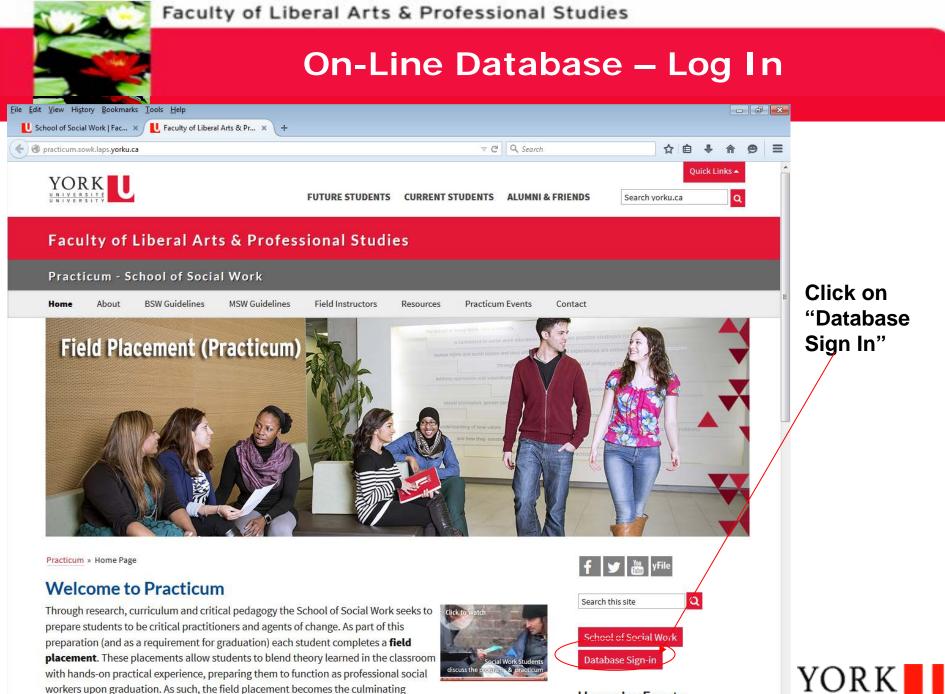




### **On-Line Database – Log In**

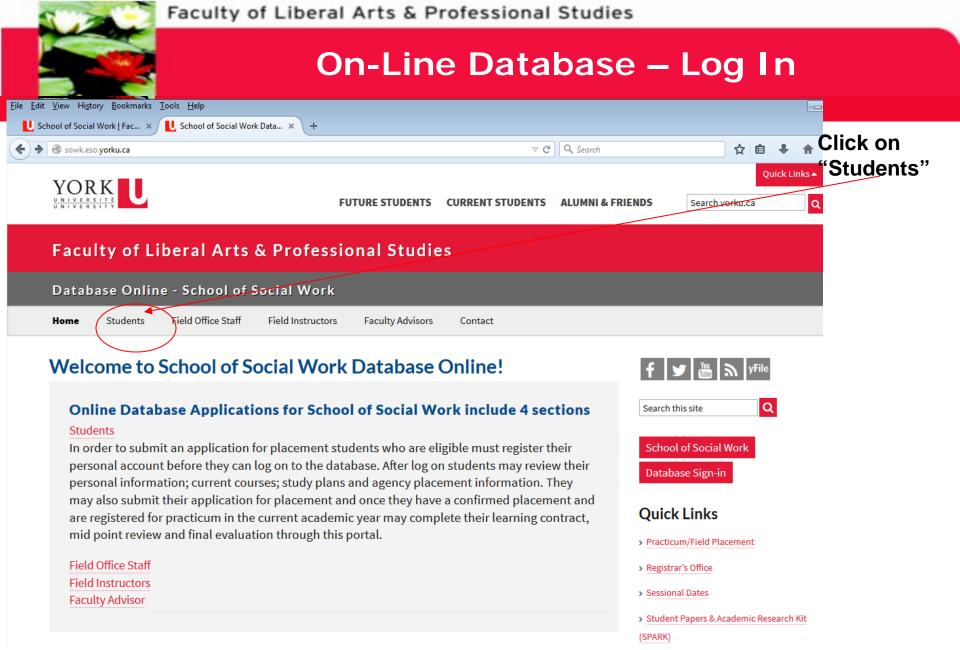
#### Open Internet Browser and on Address Line Type: http://www.yorku.ca/laps/sowk

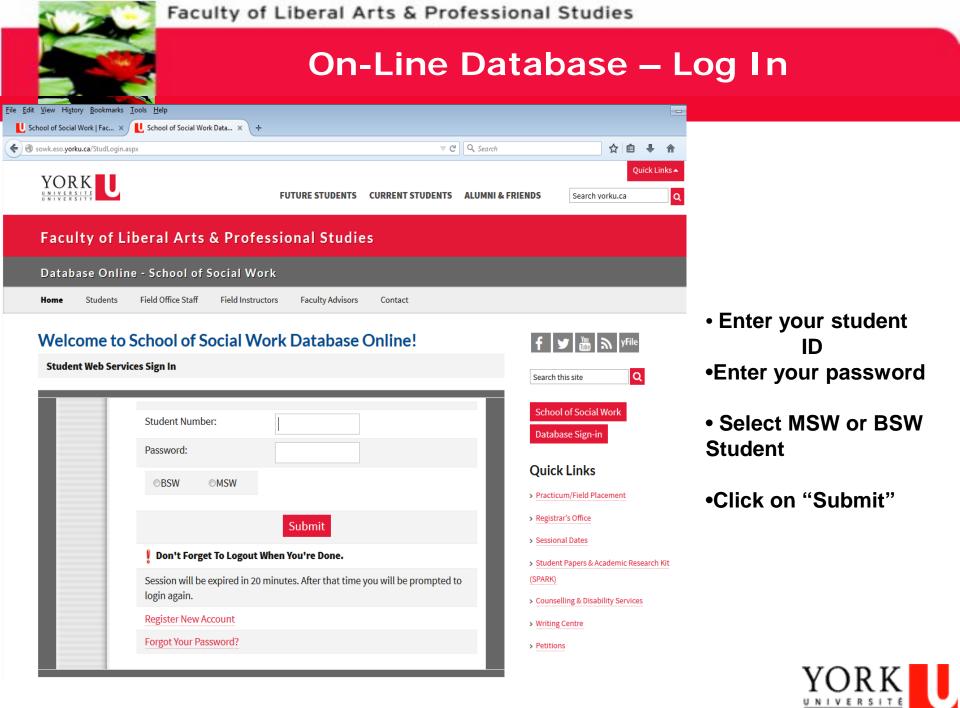




evention of each student's education at the School

Upcoming Events



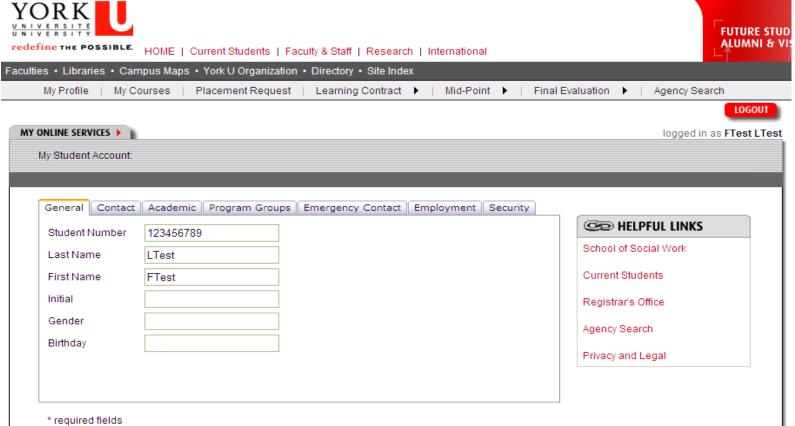


UNIVERSITY



### **Online Database – My Profile**

Once you login you will be directed to your student profile where you can see your contact information, academic information, program, emergency contact information and employment information.



Note: General Contact Academic and Program Groups data are from the Student Information System (SIS)

#### If the information is incorrect, please change it through the Registrar's Website





### **Online Database – My Profile**

If you click on the "Security" tab, you can change your practicum database password

Student	Account: S	ecurity				<b>_</b>	
General	Contact	Academic	Program Groups	Emergency Contact	Employment	Security	
				ncludes at least 1 letter			B HELPFUL LINKS
Student I	Number		123456789				School of Social Work
Old Pass New Pas				*			Current Students
	New Passv	word		*			Registrar's Office
			Change F	assword			Agency Search
							Privacy and Legal
require	d fields						

Type in your old password, your new password, and click on "change password"





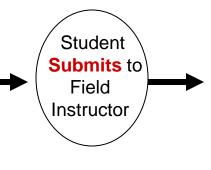
# Learning Contract





### On-Line Database – Learning Contract Process

Learning Contract -- Student inputs information (student collaborate with Field Instructor)



Field Instructor and Faculty Advisor -- Review

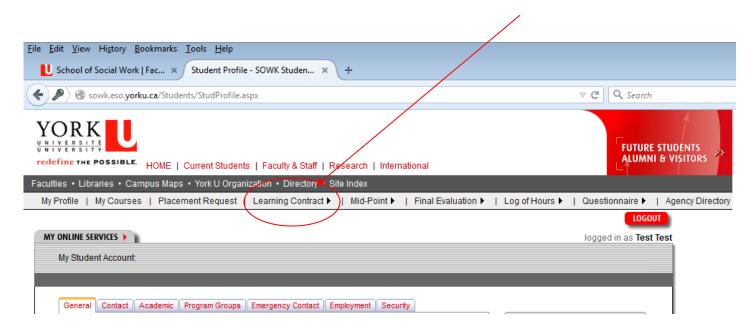
#### **Step one – Student initiates the process**

- 1. Student logs on database (<u>http://www.yorku.ca/laps/sowk</u>), go to Learning Contract \*\**Firefox performs better than Internet Explorer or Google Chrome*
- 2. **Input** information on Learning Contract (admin, goals, plans for goal) \*\* save data every 5 minutes, data can't be saved after 15 minutes though it's on the screen
- 3. 'Submit' (button at bottom) the Learning Contract to Field Instructor & Faculty Advisor Step two -- Field Instructor
- Field Instructor logs on database → My Student → Review (no input required)
   Step three Faculty Advisor
- -- Faulty Advisor logs on database  $\rightarrow$  My Student  $\rightarrow$  **Review** (no input required)





# **BSW Students:** Scroll over the "Learning Contract" Tab with your mouse and click on the BSW program.







### Learning Contract – Administrative Agreement

You will be directed to your Learning Contract Page

The learning contract is negotiated between the student and the field instructor and provides the basis for evaluating the student's progress in placement. The student's learning contract should be comprehensive with activities that fall under the 5 major learning objectives identified below. The learning contract should be completed no later than the third week after your placement begins. If necessary, you will have the opportunity to revise your learning goals online at midpoint.

#### PRACTICUM PARTICULARS

Student Name	Agency/Organization	
Faculty Advisor	Agency/Organization Address	
Field Instructor 1	Primary Address for Placement (if different from above)	
Field Instructor 2	Practicum Start Date	
Expected date of Mid- Point Progress Review	Expected date of Final Evaluation	

#### ADMINISTRATIVE AGREEMENT

Length of Placement		Days of the week at N placement (FULL DAYS)		TUES	WED	THURS	FRI	SAT	SUN
(months)									
Projected Start Date		Hours at Placement per							
Projected Start Date		Week							
Projected End Date									

#### **SUPERVISION**

How often will the student and Field Instructor be meeting for formal supervision and what does supervision consist of? How will Field Instructor and Student incorporate a discussion on practice theory and application during these meetings?

Please list any expectation that the Field Instructor has for the student concerning the preparation for supervision (e.g. process recording, tapes, questions, oral discussion of projects, feedback from other staff, observations etc):





### Learning Contract – Educational Agreement

#### LEARNING AREAS

#### (1) Social Issues Addressed by Organization

A. Recognizes the impact of local and/or global perspectives and social, political and economic factors on social issues.

B. Articulates and explains a range of theories and approaches used by the organization.

	LEARNING GOALS	PLANS FOR GOAL ATTAINMENT
1)		
2)		
		<u>v</u>
3)		
		<u>v</u>
4)		
		<u>v</u>
5)		

#### (2) Organizational Context

A. Identifies funding structures within the setting and impact on service delivery

B. Recognizes social policies that affect the organization and/or its services

C. Describes the organization's policies, procedures and mission, including those related to health and safety, ethics, discrimination, harassment, diversity and equity.





### Learning Contract – Educational Agreement

#### (3) Critical Social Work Skills

A. Identifies skills which are relevant and important for a successful placement at the organization, such as policy, community development, research, direct practice, advocacy, program development

B. Shows an understanding of the role of advocacy in social justice work

C. Uses a critical lens to advocate for enhanced service delivery by analyzing the organizational, community and/or governmental structure and its impact on clients and service delivery.

D. Utilizes formal and informal community resources and where feasible, develops new resources to meet community/client needs

E. Identifies client's strengths and understands client's systemic context

F. Demonstrates successful termination with clients, agency personnel, projects, and community groups utilizing appropriate skills and knowledge.

G. Identifies the dominant theories and/or discourses that organize the particular field of practice (recognize features of the theories, the tensions inherent in the theories, as well as their merits/utility in the lives of the individuals, families, groups, communities, etc. served by the organization).

#### (4) Critical Reflexive Practice Skills

A. Structures practice in recognition of how one's own social identity, social location and values can advance/impinge in one's work with the individuals, families, groups and/or communities, as well as community or policy frameworks

B. Articulates theory in practice

C. Describes one's own philosophy of practice, including the ability to identify strengths and areas for improvement

D. Recognizes the importance of self-care in practice





### Learning Contract – Educational Agreement

#### (5) Professional Context of Practice

- A. Interprets moral and ethical dilemmas within the structure of the organization
- B. Appraises the CASW Code of Ethics in respect to meaning for critical practice
- C. Uses supervision effectively including appropriate uses of staff for consultation
- D. Where appropriate, takes initiative and demonstrates the ability to complete projects in a timely manner.

E. Demonstrates ability to work collaboratively in a group setting to establish clear objectives for project work and other placement related activities.

- F. Where appropriate, participates in leadership as an active team member
- G. Expresses self verbally and communicates writing in an effective manner
- H. Where applicable, demonstrates ability to use the organization's database or search engines/online resources

I. Demonstrates awareness and adheres to agency recording standards, including policies pertaining to confidentiality, consent, and overall policies and procedures

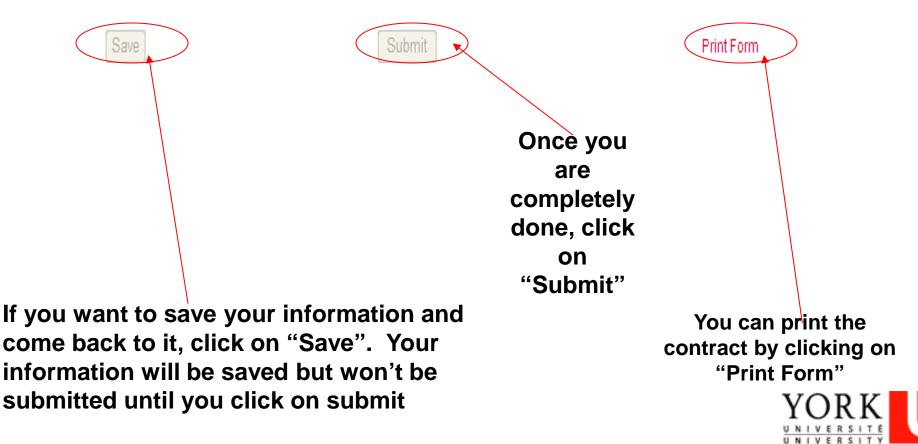




### **On-Line Database - Learning Contract**

#### Note:

- · Save button is for saving database into database so you can change later
- Please realizes that you can not change anything after you submit.
- Print Form link is for you to keep a copy.





# Mid-Point Progress Review





### On-Line Database – Mid Point Progress Review Process



### Step one -- Student initiates the process

- 1. Student logs on database, go to Mid-Point Review
- 2. Check to see if any **updates** are needed for Learning Goals, Plans for Goal \*\*click on the check box 'do you want to change data from Learning Contract?' to do updates
- 3. Inputs Reflection on Their Progress with their learning goals
- 4. 'Submit' (submit button at bottom) to Field Instructor.

### Step two -- Field Instructor

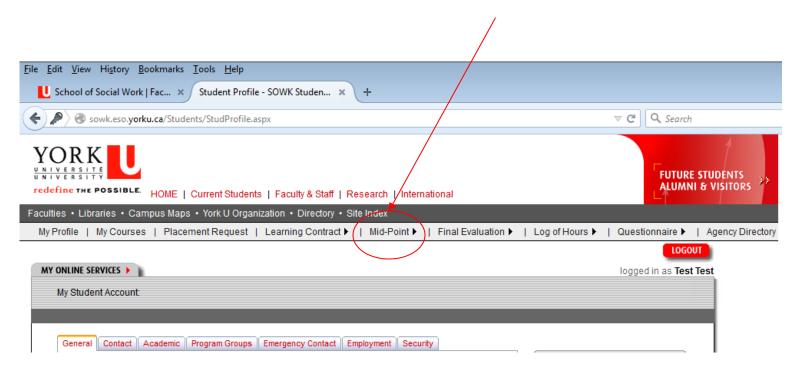
- 1. Field Instructor logs on database  $\rightarrow$  My student
- 2. Go to Mid-Point → Input Ratings and Feedback \*\* if Learning goals are blank, student hasn't submitted their Mid-Point
- 3. 'Submit' (submit button at bottom) to Faculty Advisor

### Step three -- Faulty Advisor

Faculty Advisor logs on database  $\rightarrow$  My student  $\rightarrow$  Mid-Point Review  $\rightarrow$  Review only



#### **BSW Students:** Click on the "Mid-Point" tab







### On-Line Database - Mid-Point Progress Review

#### You will be directed to your Mid-Point Progress Review Page

#### MSW FULL TIME MID-POINT PROGRESS REVIEW

At the mid-point mark of the placement students should have a formal meeting with their field instructor to discuss achievements to date, based on the goals for placement as outlined in the student's learning contract. The progress review form should be used as a guide to ascertain achievements and also to clarify students' critical path of focus for the remainder of the placement. The goals of the learning contract can be revised at this point to reflect new goals designed to address areas needing further development. The revised learning goals are then used as a guide in the final evaluation process. Once the mid-point progress review form is completed it is submitted to the Faculty Advisor r for review.

The following rating scale will allow you to provide a beginning point for student and be able to view progression in terms of skills, expertise, strengths and abilities. The same form is being utilized for the mid point and final evaluation so that incremental changes can be noted.

#### RATING SCALE

EE	Exceeds Expectations
ME	The student understands the skill but has limited ability to adopt in practice
NI	Needs Improvement
DNM	Does Not Meet Expectations
NA	Not applicable at this time

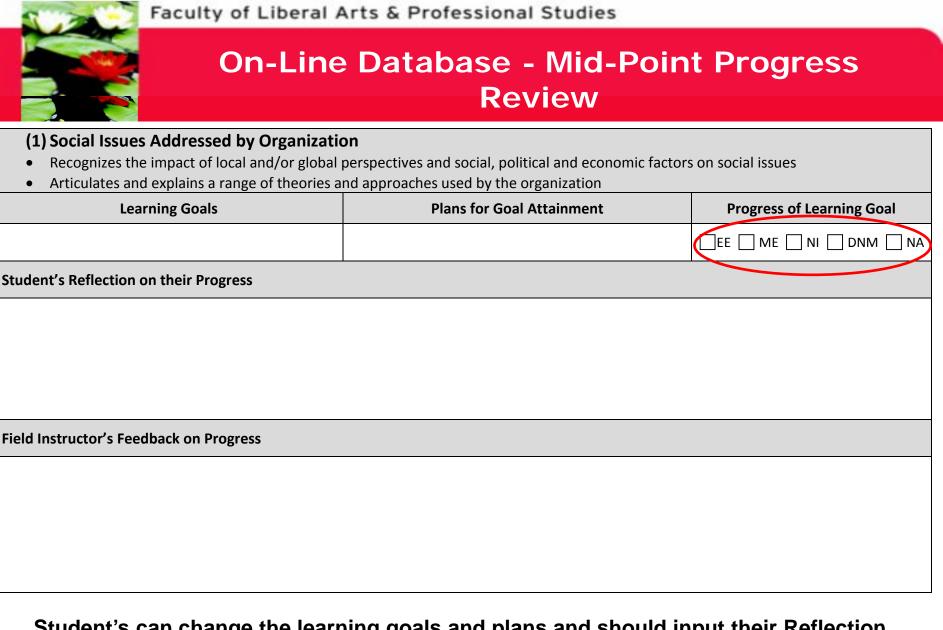
Do you want to change data from Learning Contract?

Click on this box if you and your field instructor have agreed to change the learning goals and/or plans to achieve them.

This is the only way you can edit your goals.

You can change goals after you have submitted the learning contract, up until you have submitted the mid-point





Student's can change the learning goals and plans and should input their Reflection. The Field Instructor inputs the Progress and Feedback section after the student submits the on-line mid-point YORK



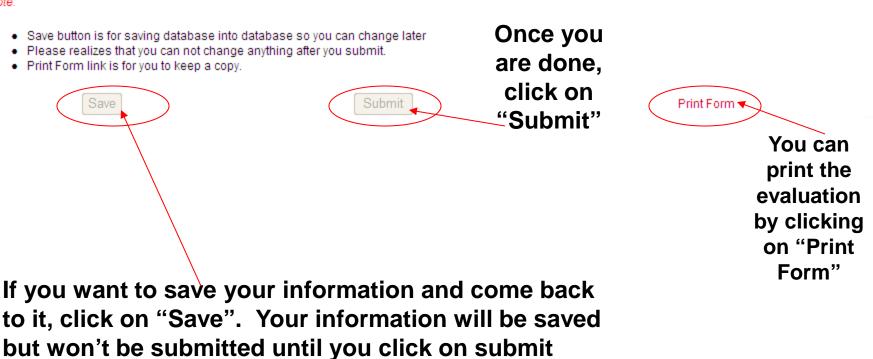
### On-Line Database - Mid-Point Progress Review

#### Input your future plans/goals

#### FUTURE PLANS/GOALS

Identify goals or planned accomplishments for the next review period.







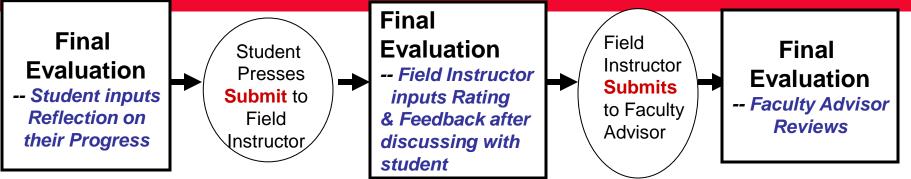


# **Final Evaluation**





### **On-Line Database - Final Evaluation Process**



#### **Step one -- Student initiates the process**

- 1. Student Logs on database, go to Final Evaluation
- 2. Check to see if any **updates** are needed for Learning Goals, Plans for Goal \*\*click on check box 'do you want to change data from Learning Contract?' to do updates
- 3. Inputs Reflection on Their Progress with learning goals
- 4. 'Submit' (submit button at bottom) to Field Instructor either way

### Step two -- Field Instructor

- 1. Field Instructor logs on database  $\rightarrow$  My student
- 2. Goes to Final Evaluation  $\rightarrow$  Input Rating and Feedback
- 3. 'Submit' (submit button at bottom) to Faculty Advisor

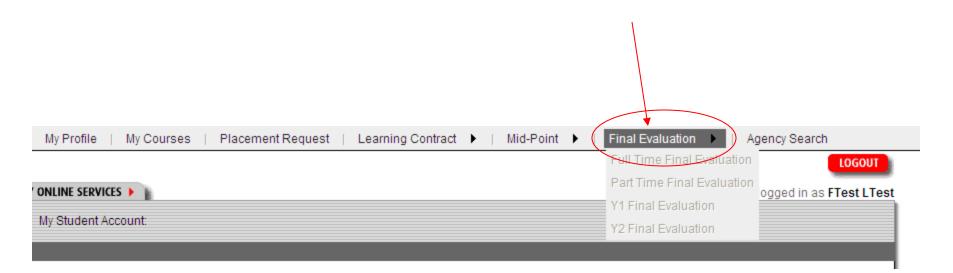
### Step three -- Faulty Advisor

Faulty Advisor logs on database  $\rightarrow$  My student  $\rightarrow$  Final Evaluation  $\rightarrow$  **Review** only





#### **BSW Students:** Click on the "Final Evaluation" tab







### **On-Line Database - Final Evaluation**

The final evaluation is completed as the placement ends. It is intended to assess the student's level of achievement in meeting the goals for placement as identified by the school and in the student's learning contract. The final evaluation is to be completed by the field instructor in collaboration with the student. The student should ensure that a detailed account of work completed is appended to the evaluation document. Upon completion the report is submitted to the Field Education Office so that a final grade can be submitted.

#### RATING SCALE

- EEExceeds ExpectationsMEThe student understands the skill but has limited ability to adopt in practiceNINeeds ImprovementDNMDoes Not Meet Expectations
- Division Does not weet Expectations
- NA Not applicable at this time

Do you want to change data from Mid-Point?

Click this box if you and your field instructor have agreed to change the learning goals and/or plans to achieve them

This is the only way you can edit your goals

You can change goals after you have submitted the mid-point, up until you have submitted the final evaluation





### **On-Line Database - Final Evaluation**

#### (1) Social Issues Addressed by Organization

- Recognizes the impact of local and/or global perspectives and social, political and economic factors on social issues
- Articulates and explains a range of theories and approaches used by the organization

Learning Goals	Plans for Goal Attainment	Progress of Learning Goal
Student's Reflection on their Progress		
Field Instructor's Feedback on Progress		

Students input their Reflection. The Field Instructor inputs the Progress and Feedback section after the student submits the on-line final evaluation.





Submit

### **On-Line Database - Final Evaluation**

Note:

- · Save button is for saving database into database so you change later
- · Please realizes that you can not change anything after you submit.
- Print Form link is for you to keep a copy.

Save

Once you are done, click on "Submit"

You can print the evaluation by clicking on "Print Form"

Print Form

If you want to save your information and come back to it, click on "Save". Your information will be saved but won't be submitted until you click on submit

YORK UNIVERSITE



### On-Line Database – Important Points To Remember

- Change any information that is incorrect in your student profile through the Registrar's website.
- The Field Instructor **cannot** input their information until the student Submits the documents on-line.
- Only click "Submit" when you are done. You cannot change any information once you have clicked "Submit".
- The Field Instructor submits the final documents on behalf of the students. It is the student's responsibility to ensure the Field Instructor does this.





### **Frequently Asked Questions**

- Q: Can't open the Learning Contract form or there is nothing to select when I'm at the Learning Contract/Mid-Point
- A: Try to log on the website through Firefox instead of Internet Explorer or Google Chrome, sometimes Firefox works better in certain computer systems.

Refresh you computer, switch to another computer, or try at different sites (home or placement) as this may help too

- Q: Student can't save or the Learning Goals or Plans are only partially saved?
- A: Need to keep saving the content every 10 min., the system can't save data after 15 min., though you see data on the screen

There is limitation on the number of characters (approx. 500 characters) in each field, try to make it short.

(Suggestion: after discussion with field instructor, do up a draft in a Word document & copy it onto the online evaluation form)





### **Frequently Asked Questions**

### Q: How do I make sure the Learning Contract is sent?

A: There is a 'Submit' button at the bottom, after you submitted the Learning Contract, the button will become in-active and you will receive an email (only to the YorkU e-mail) generated by the system saying that you have submitted the Learning Contract.

### Q: I hit the 'Submit' button by mistake, what can I do?

- A: E-mail Esther Ng (estherng@yorku.ca), we will need to ask the tech support team to reverse this. Esther Ng is the contact for all on-line database tech-support related questions.
- Q: How come there is no Learning Goals, Plans for Goals when I open the Final Evaluation?
- A: Usually, it is because your Field Instructor hasn't submitted your Mid-Point Evaluation yet.

### Q: How do I print the Learning Contract?

A: There is a 'Print' button at the bottom. Make sure the print setting is 'Landscape', 'shrink to fit'





# **On-Line Log of Hours**





### **On-Line Log of Hours Process**



#### Step one – Student Must Log the Hours Daily

- 1. Student must log into database **through Firefox** (<u>http://www.yorku.ca/laps/sowk</u>), and go to 'Log of Hours' tab
- 2. Student must Add hours, Date, and Activity information
- 3. Student '**Submit**' (button at bottom) the Log of Hours **before** they submit their *Midpoint Review* to their Field Instructor

#### Step two -- Field Instructor

 Field Instructor logs into the database → My Student → Review → Approve & Submit OR push back by selecting 'Request students to make necessary changes'

#### Step three – Faculty Advisor

-- Faculty Advisor logs into database  $\rightarrow$  My Student  $\rightarrow$  **Review** (no input required)





### On-Line Log of Hours – Log In

#### Scroll over and click on the 'Log of Hours' Tab

ulues · Libranes · Gampus		Sile index				
My Profile   My Course			Mid-Point 🕨   Fina	I Evaluation 🕨 📋 I	Log of Hours 🕨	Agency Sea
MY ONLINE SERVICES 🕨 📗						logged in a:
PLACEMENT SUPERVISIO	ON LOG OF HOURS					
Student Name: Placement:	Test Test Student Number: Testing Agency	987654321	Field Instructor:	Zalina Mohamad	Faculty Advisor:	Ftest Atest
Total Placement Hours:	Mid Point Request Hours:	225	Final Request Hours:	450		
Placement Date:	Add Hours	Number of Ho	purs Worked:		Delete Hours	

Please note: we use color code to identify your accumulative hours. Red -- Number of hours at Midpoint Evaluation Green -- Number of hours at Final Evaluation Blue -- Total hours at placement





### **On-Line Log of Hours – Add Hours**

Add Hours or Entering new records:

- -- Click on the 'Add Hours' button to input new hours/records
- -- Type in 'Activity' field; click at the 'Placement Date' field and a drop down Calendar will allow you to select the date; Type in 'Number of Hours' field This information -- Click 'Add Hours' button to save the record will need to fill in

	ent Name: ement:	Test Test Testing A	Student Number: gency	987654321	Field Instructor:	Zalina Mohamad	Faculty Adviso	r: Ftest Ates
Total	Placement	Hours: 235	Mid Point Request Hours	: <b>225</b>	Final Request Ho	urs: 450		+
Activit	ty:							
Place	ement Date:			Number of Ho	ours Worked:			
			Add Hours	U	pdate Hours	D	elete Hours	
	Item #	Program	Activity	Date	Hour	Accumulative Hours	Submit	Status
Edit	40	MSW-W11-5350FT	MSWFT1	08/01/2014	3		3 N	Pending
Edit	43	MSW-W11-5350FT	MSWFT2_1	08/04/2014	4		7 N	Pending
Edit	44	MSW-W11-5350FT	MSWFT3	08/05/2014	5		12 N	Pending
Edit	175	MSW-W11-5350FT		09/08/2014	12		24 N	Pending
Edit	176	MSW-W11-5350FT		09/09/2014	12		36 N	Pending
Edit	177	MSW-W11-5350FT		09/10/2014	12		48 N	Pending
Edit	178	MSW-W11-5350FT			12		60 N	Pending
	470	NOW WAA COCOFT	10	00/40/0044	40		70 N	Dendine

Please note: we use color code to identify your accumulative hours.

- Red -- Number of hours at Midpoint Evaluation
- Green -- Number of hours at Final Evaluation

Blue -- Total hours at placement

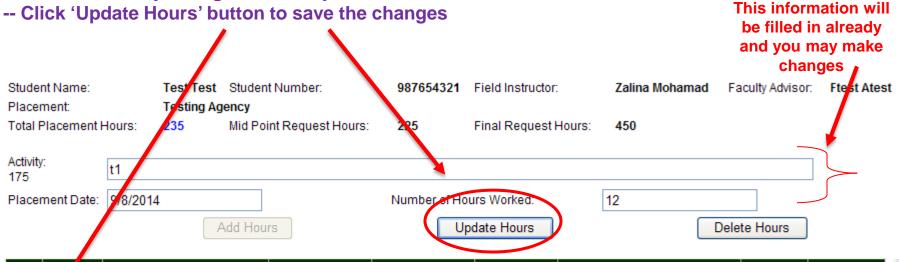




### **On-Line Log of Hours – Edit Hours**

**Edit Hours:** 

- -- Click on the 'Edit' (in red) next to the record that needs to be updated
- -- Make necessary change at 'Activity', 'Placement Date', or 'Number of Hours' fields



	Itern #	Program	Activity	Date	Hour	Accumulative Hours	Submit	Status
Edit	40	MSW-W11-5350FT	MSWFT1	08/01/2014	3	3	N	Pending
Edit	43	MSW-W11-5350FT	MSWFT2_1	08/04/2014	4	7	N	Pending
Edit	44	MSW-W11-5350FT	MSWFT3	08/05/2014	5	12	N	Pending
Edit	175	MSW-W11-5350FT	t1	09/08/2014	12	24	Ν	Pending
Edit	176	MSW-W11-5350FT	T2	09/09/2014	12	36	N	Pending
Edit	177	MSW-W11-5350FT	t3	09/10/2014	12	48	Ν	Pending
Edit	178	MSW-W11-5350FT	t4	09/11/2014	12	60	N	Pending
Edit	179	MSW-W11-5350FT	t5	09/12/2014	12	72	N	Pending
		···-·	i		!			

Please note: we use color code to identify your accumulative hours.

Red -- Number of hours at Midpoint Evaluation

Green -- Number of hours at Final Evaluation

Blue -- Total hours at placement





### **On-Line Log of Hours – Delete Hours**

Student Name: Placement:		Test Test Testing Ag	Student Number:	987654321	Field Instructor:	Zalina Mohamad	Faculty Advisor	Ftest Atest
Total Placement	Hours:	235	Mid Point Request Hours:	225	Final Request Hours:	450		
Activity: 175	t1							]
Placement Date:	9/8/201	4		Number of Ho	ours Worked:	12		
			Add Hours		pdate Hours		Delete Hours	
			Add Hours		puate nours			
Item #		Program	Activity	Date	Hour	Accumulative Hours	Submit	Status 🔥
Edit 40	MSW-W1	1-5350FT	MSWFT1	08/01/2014	3			Pending
Edit 43	MSW-W1	1-5350FT	MSWFT2_1	08/04/2014	4			Pending
Edit 44	MSW-W1	1-5350FT	MSWFT3	08/05/2014	5		12 N	Pending
Edit 175	MSW-W1	1-5350FT	t1	09/08/2014	12		24 N	Pending
Edit 176	MSW-W1	1-5350FT	T2	09/09/2014	12		36 N	Pending
Edit 177	MSW-W1	1-5350FT	t3	09/10/2014	12		48 N	Pending
Edit 178	MSW-W1	1-5350FT	t4	09/11/2014	12		60 N	Pending
Edit 179	MSW-W1	1-5350FT	t5	09/12/2014	12		72 N	Pending
Please note: we Red Number Green Number Blue Total ho	or <mark>hours</mark> : er of hour	at <mark>Midpoint</mark> s at Final E		hours.	· · - ·		<u>-</u> .	
Delete Ho	urs -	- Click	on the 'Edit'	(in red)	next to the	record that	needs to	o be

Delete Hours -- Click on the 'Edit' (in red) next to the record that needs to be deleted Click 'Delete Hours' button to delete the record YOR H





### **On-Line Log of Hours – Submitting Hours**

Edit	142	MSW-F09-5350-Y2	testing1	09/08/2014	12	12	N	Pending
Edit	143	MSW-F09-5350-Y2	T2	09/09/2014	12	24	N	Pending
Edit	144	MSW-F09-5350-Y2	Т3	09/10/2014	12	36	N	Pending
Edit	145	MSW-F09-5350-Y2	T4	09/11/2014	12	48	N	Pending
Edit	146	MSW-F09-5350-Y2	t5	09/12/2014	12	60	N	Pending
Edit	147	MSW-F09-5350-Y2	t6	09/15/2014	12	72	N	Pending
Edit	148	MSW-F09-5350-Y2	t7	09/16/2014	12	84	N	Pending
Edit	149	MSW-F09-5350-Y2	t8	09/17/2014	12	96	N	Pending
Edit	150	MSW-F09-5350-Y2	t9	09/18/2014	12	108	N	Pending
Edit	151	MSW-F09-5350-Y2	t10	09/22/2014	12	120	N	Pending
Edit	152	MSW-F09-5350-Y2	t11	09/23/2014	12	132	N	Pending
Edit	153	MSW-F09-5350-Y2	t13	09/24/2014	12	144	N	Pending
Edit	154	MSW-F09-5350-Y2	t14	09/25/2014	12	156	N	Pending
Edit	155	MSW-F09-5350-Y2	t15	09/26/2014	12	168	N	Pending
Edit	156	MSW-F09-5350-Y2	t16	10/06/2014	12	180	N	Pending
Edit	157	MSW-F09-5350-Y2	t17	10/07/2014	12	192	N	Pending
Edit	158	MSW-F09-5350-Y2	t18	10/08/2014	12	204	N	Pending
Edit	159	MSW-F09-5350-Y2	t19	10/09/2014	12	216	N	Pending
Edit	160	MSW-F09-5350-Y2	t20	10/10/2014	12	228	N	Pending
					Accumulative Hours:	228		

<

Please note: we use color code to identify your accumulative hours.

Red -- Number of hours at Midpoint Evaluation

Green -- Number of house at Finar Evaluation Blue -- Total hours at placement

Submit Mid Point Log of Hours

Submit Final Log of Hours

Keep logging the hours daily, when the number of hour reaches Mid Point (e.g. 350 hours for required 700 placement hours of BSW Program) Click 'Submit Mid Point Log of Hours' button at the bottom to submit to the Field Instructor. AFTER submission, records of hours CANNOT be edited



### **On-Line Log of Hours – Highlights**

- After student submits the Log of Hours, Field Instructor and Faculty Advisor will receive a notification e-mail to review the submitted Hours
- Field Instructor will 'Approve' or 'Push back' to student IF Field Instructor is asking student to make changes in their Log of Hours.
- Student should also submit the Mid Point Evaluation to Field Instructor for Rating.
- When student completes the required placement hours (e.g. BSW Program students need to finish 700 placement hours); student will submit the Final Log of Hours by clicking the 'Submit the Final Log of Hours' button at the bottom.
- Student will also submit the Final Evaluation to the Field Instructor for Rating.





### **Technical Trouble-Shooting**

### Only for Database Technical Support Questions, Please Contact

Esther Ng

Email: estherng@yorku.ca

Phone: 416-736-2100, ext. 20662





## **Reminders and News**

### - Stay tuned for:

"The Social Work Alumni Field Education Bursary", is a \$1000 Bursary (1 graduate/ 1 undergraduate) Criteria: Student must be actively enrolled in Social Work with good academic standing. Must also be in placement.

- Meet & Greet Sept 7th from 3pm - 6pm

 "Building a Positive Context for Learning", Field Instructor and Student Workshop - September 15<sup>th</sup> at 9:30 am – 3:30 pm





**Questions/Closing Remarks** 

# Thank You and Good Luck on your placement!

